

PREPARING IS KEY - MINIMISING DAMAGE WITH EMERGENCY TRAINING

A safer journey with Stena Line




Stena Line



REGULAR EMERGENCY TRAINING FOR A SAFE LIFE AT SEA

Emergency training is a weekly routine for our crew. Whether it is acute medical situations or fire crises, these scenarios can create immense stress. To alleviate this, our staff regularly practice safety procedures, ensuring passengers feel secure while traveling with us.

Our Onboard Sales and Service Assistants, who are responsible for tasks like serving food, maintaining common areas, and attending to passenger needs, are well-prepared to handle various emergencies. From providing medical assistance and first aid for wounds and injuries to guiding passengers to assembly points onboard during potential vessel evacuations, their training equips them to respond effectively in critical situations.

THE FIRST STEPS FOR FIRE EMERGENCIES

While fires onboard are rare, they remain one of the most common reasons for initiating emergency procedures. These are the first steps of a critical process:

BRIDGE COMMUNICATION

The bridge promptly informs our staff about the situation and provides instructions on how to proceed. A loud signal will sound through every space onboard, ensuring that all passengers receive the vital message about the emergency and understand what to do next.

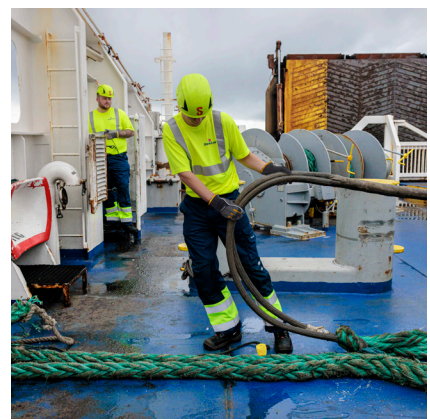
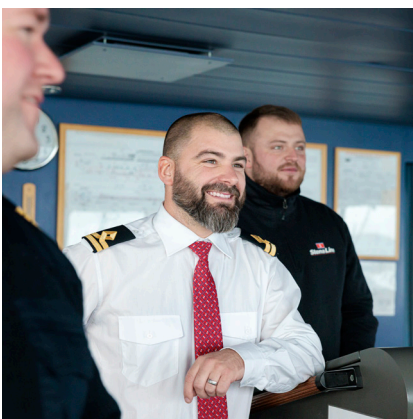
SITUATIONAL UPDATES

Continuous announcements will keep everyone informed. Information is crucial for maintaining calmness and providing clear instructions.

OSS ASSISTANTS ROLE

Our OSS Assistants are present to assist passengers. They guide passengers through the safety procedures. Making sure that all passengers are moving towards assembly points can be one of the actions taken. In the rare case that evacuation is ordered, their primary task is ensuring that everyone has a life vest and is directed towards the lifeboat.

“If we need to evacuate, we ensure that everyone has a life vest and is directed towards the lifeboats. This is our main task, but we will also work to maintain a calm atmosphere and communicate clearly to avoid any confusion or additional stress for our passengers” Paula says.



MINIMISING DAMAGE AND ENSURING PREPAREDNESS ARE KEY

In the unlikely event of a fire-related evacuation, our staff works seamlessly in teams to secure both the vessel and our passengers.

While our OSS Assistants focus on attending to passengers to ensure they receive proper care during the emergency our able seafarers work to minimise or extinguish the fire, including preparing for evacuation. They are specialists in firefighting, smoke diving, and live-saving appliances (LSA).

Josef Stöök, able seafarer onboard Stena Vinga explains his role:

“To optimise our work, we organise into specialised groups, each contributing to the fire response process - from detecting the fire to extinguishing it. As a trained fire fighter, my responsibility onboard is to prepare for fire intervention, ensuring my colleagues have the tools needed to limit or extinguish the fire”.

By working together, our crew ensures passenger safety during critical moments at sea

The LSA team operates in three distinct roles, one ensures passengers board lifeboats, another conducts head counts during boarding and a third is responsible for steering the lifeboats to safety.

ABOUT ABLE SEAFARER

As able seafarer, you are assisting in the safe and efficient completion of many different tasks, including planned maintenance jobs, operational duties, mooring and unmooring, overseeing loading and unloading of vehicles, marshalling traffic and general maintenance of the vessel to keep her fresh, clean and ready for another sailing.

ABOUT ONBOARD SALES AND SERVICE ASSISTANT (OSS ASSISTANT)

This is a position focusing on creating a welcoming, caring and reliable experience for all our travellers.

Some of the key responsibilities include keeping cabins in excellent condition, providing a friendly service in our onboard restaurants and ensuring our shops are clean, tidy and well-stocked.

KNOWLEDGE AND PROCEDURES UP TO DATE

To maintain readiness, we conduct weekly procedural trainings for emergencies onboard. These sessions simulate real-life scenarios—from sounding alarms to receiving critical information via announcements to our staff practices the necessary steps for each area of responsibility.

Safety onboard remains our top priority. Regular emergency training is a fundamental part in ensuring the well-being of both passengers and staff during life at sea.



A SAFER JOURNEY WITH STENA LINE

Learn more about our work with safety and security
at stenalinefreight.com

