

NO SHOW CHARGES 2026



Route	No shows – per unit			Late handling cut-off times (hours)
	EUR	GBP	SEK	
Hoek van Holland–Harwich v.v.	222	192	2 425	4
Hoek van Holland–Immingham v.v.	278	240	3 031	4
Rotterdam–Harwich v.v.	222	192	2 425	4
Rotterdam–Immingham v.v.	278	240	3 031	4
Belfast–Cairnryan v.v.	111	96	1 213	1
Belfast–Heysham v.v.	150	130	1 639	3
Belfast–Liverpool v.v.	182	157	1 987	3
Dublin–Liverpool v.v.	182	157	1 987	1
Dublin–Holyhead v.v.	150	130	1 639	1
Rosslare–Fishguard v.v.	124	107	1 347	2
Karlskrona–Gdynia v.v.	212	183	2 313	6
Gothenburg–Kiel v.v.	234	202	2 549	2
Trelleborg–Rostock v.v.	134	115	1 460	2
Gothenburg–Frederikshavn v.v.	167	144	1 819	3
Halmstad–Grenaa v.v.	167	144	1 819	2
Nynäshamn–Ventspils v.v.	222	192	2 425	4
Travemünde–Liepāja v.v.	222	192	2 425	4

For further information, bookings and inquiries – contact your local [Customer Service Team](#)

No Shows will be measured separately per individual customer account number for each route on a monthly basis. Even though there is a potential charge to be imposed, our ambition is to minimise the number of invoices, and instead continuously work on reducing No Shows, monitor exceptions and also allow some flexibility when a driver communicates in time with our customer service team, via app or online services in case of traffic disruptions. There will be a threshold of 3% for No Shows, whereby no charge will occur. However, if the number of No Shows exceeds the threshold, there will be a charge from the very first unit.

Definition: No Shows are confirmed bookings (including block bookings) that are not used.