NO SHOW
Charges 2025

Stena Line

Route	No shows Per unit			Late Handling Cut-off times hrs
	EUR	**GBP**	**SEK**	
Hoek van Holland-Harwich v.v.	216	185	2,380	4
Hoek van Holland-Immingham v.v.	270	231	2,974	4
Rotterdam-Harwich v.v.	216	185	2,380	4
Rotterdam-Immingham v.v.	270	231	2,974	4
Belfast-Cairnryan v.v.	108	92	1,183	1
Belfast-Heysham v.v.	146	124	1,601	3
Belfast-Liverpool v.v.	177	151	1,949	3
Dublin-Liverpool v.v.	177	151	1,949	1
Dublin-Holyhead v.v.	146	124	1,601	1
Rosslare Fishguard v.v.	120	103	1,321	2
Rosslare-Cherbourg v.v.	355	303	3,902	12
Karlskrona-Gdynia v.v.	206	176	2,261	6
Gothenburg-Frederikshavn v.v.	162	139	1,785	2
Halmstad-Grenaa v.v.	162	139	1,785	2
Gothenburg-Kiel v.v.	227	194	2,498	3
Trelleborg-Rostock v.v.	130	111	1,428	2
Nynäshamn-Ventspils v.v.	216	185	2,380	4
Travemünde-Liepaja v.v.	216	185	2,380	4

No Shows will be measured separately per individual customer account number for each route on a monthly basis. Even though there is a potential charge to be imposed, our ambition is to minimise the number of invoices, and instead continuously work on reducing No Shows, monitor exceptions and also allow some flexibility when a driver communicates in time with our customer service team, via app or online services in case of traffic disruptions. There will be a threshold of 3% for No Shows, whereby no charge will occur. However, if the number of No Shows exceeds the threshold, there will be a charge from the very first unit.

Definition:
• No Shows are confirmed bookings (including block bookings) that are not used.

www.stenalinefreight.com

For further information about prices and bookings or enquiries, please contact one of our Customer Service Teams.
Find contact details, by clicking here.