

Intermodal in Freight Portal

Easy booking and handling

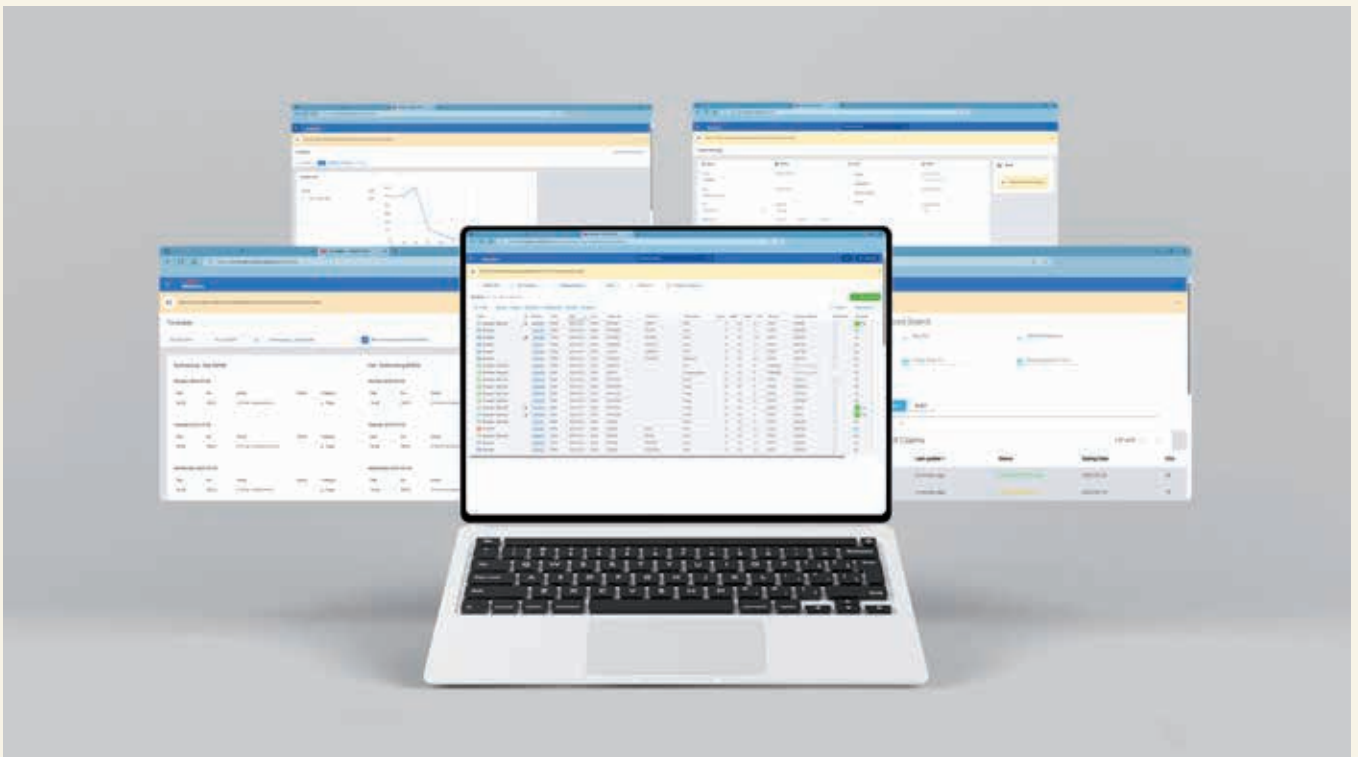


Get more done in less time

The Freight Portal is our webbased booking management service that will make your booking process easier and quicker. Our job is to help you find new ways to grow your business.

In Freight Portal you get an overview of all your bookings. Create, update and download financial documents whenever you need.

Login to Freight Portal with your username and password. We recommend you to use any of these browsers: Google Chrome, Microsoft Edge or Mozilla Firefox.



In Freight Portal you gain complete control and insight to your bookings on all statuses: planned, in shipment, cancelled or already arrived.

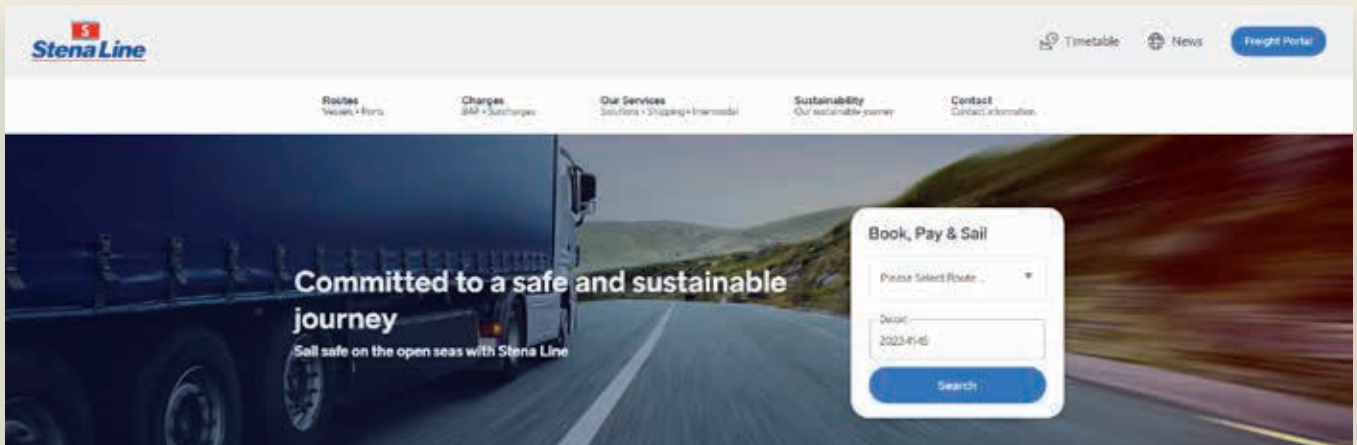
Furthermore, you have an overview of your incoming units or those standing on quay, ready to be picked up.

Update booking directly from the overview or use the search bar to find the correct booking. The system is auto-saving every update you make once you leave the row with changes. If you want to download financial documents, invoices are available in .PDF, or .CSV-format.

Access Freight Portal

You access the through the link: [Freight Portal](#) or via the website stenalinefreight.com.

Login with your credentials given to you by our Intermodal team.



Overview your bookings

In the Intermodal overview, all current and passed bookings are shown in a simple list. The default overview show your bookings sorted by the created date, you can however sort the view based on factors such as status, route, tag or time for departure or arrival.

Status	Booking	Vessel	Date	Time	Actual	Vessel no	Old rate	Loading info	Customer ref	Status history	Confirmation history	Account
Cancelled	11082128	ESRO	2023-11-20	19:30	2023-11-21 21:00	NBC072						Company AB
Confirmed	11082142	BEES	2023-11-20	09:00	2023-11-23 06:00	DZF90*		Booking confirmed				Company AB
Cancelled	11082154	BEES	2023-11-20	09:00	2023-11-23 06:00	H8189						Company AB
Cancelled	11082156	BEEO	2023-11-18	18:00	2023-11-20 09:15	JUL823		Booking updated				Company AB
Confirmed	11082157	BEES	2023-11-17	18:00	2023-11-31 06:00	DOAM8E						Company AB
Cancelled	11082159	BEES	2023-11-17	18:00	2023-11-19 06:45	RPQ						Company AB
Cancelled	11082168	ESRO	2023-11-16	19:30	2023-11-18 21:15	STU823						Company AB
Cancelled	11082169	BEES	2023-11-16	11:00	2023-11-18 06:00	VGG9M						Company AB
Cancelled	11082165	BEES	2023-11-16	11:00	2023-11-18 06:00	CPA02*						Company AB
Confirmed	11082176	V830	2023-11-16	14:00	2023-11-18 09:15	FE0884		Booking confirmed				Company AB
Confirmed	11082181	ESRO	2023-11-16	19:30	2023-11-17 06:10	H9456		Booking confirmed				Company AB

Status types

A booking have different statuses according to what stage the shipment is in. Here are the different status types:



In progress

The default status is 'in progress', meaning the booking has been done online, but it has not yet been handled by our service team.



Updated

An original booking has been updated before it has been confirmed by our service teams.



Confirmed

The booking has been processed by our service team and is confirmed for departure.



Cancelled

The booking has been cancelled. If you have not cancelled it yourself, please contact our service team for more information.



Arrived

Your shipment has arrived at the end destination.

See or change a specific booking

The booking gives a visual yet informing view of the route, departures and potential connection points for your shipment. You can always edit a booking if it is not yet processed, departed or arrived. Simply click and write in the fields you wish to change.

Once you click out of a field it is auto-saved, and you can close the window. The status of the booking will then be changed to "updated".

The screenshot shows a 'Create Intermodal booking' form with the following fields and values:

Section	Field	Value
Departure	Intermodal route	Gotthard-Vernon
	Date	2023-11-08
	Time	08:00
Vehicle	Vehicle registration	ABC1234
	EUR code	ISAA/IC24
	Vehicle type	Trailer
	Empty vehicle weight (kg)	8500
Cargo	Hazardous goods	No
	Pallets Temp (°C)	No
	Weight (kg)	24000
Details	Customer reference	Company AB
	Loading site	Drop off

Support contacts for your region

→ **Customer service**

call +49 (0) 381 20 355 444

email freightbooking.intermodal@stenaline.com

→ **Find the representative for your region on our website**

website stenalinefreight.com/contact

