

CUSTOMS SUPPORT 2025

North Sea



Import into the Netherlands	EUR
Administrative fee for customs clearances Brexit per B/L	45.00
Reminder (administrative fee)	9.00
Amendment Customs status ENS	39.00
Additional cost per consignment per B/L	7.00
Manifest amendment Portbase (colli, goods description, weight)	39.00
Additional cost per consignment per B/L	7.00
Add or delete consignment in Portbase	39.00
Additional cost per consignment per B/L	7.00

Export from the Netherlands	EUR
Manifest amendment Destin8 (colli, goods description, weight)	39.00
Additional cost per consignment per B/L	7.00
Add or delete split in Destin8	39.00
Additional cost per consignment per B/L	7.00

Customs fines (administrative fee)	EUR
Fines up to 150.00	50.00
Fines up to 500.00	75.00
Fines up to 1,000.00	700.00
Fines up to 5,000.00	125.00
Fines over 5,000.00	150.00

Arrival the Netherlands	Latest time to complete customs formalities
08:00	20:30
09:15	19:15
17:15	20:30

Note: Hauliers will have a time frame, according above schedule, from when the goods arrive on the terminal (scheduled arrival time of the vessel) to finalise the customs formalities. If the customs formalities are not finalised within this time frame and the units are still on hold by Dutch Customs, accompanied units will be shipped back to the UK to release space on the terminal. If the driver would refuse to return aboard, the driver must leave the terminal. When the driver refuses to be shipped back to the UK and the unit is parked on the quay during the night, the terminal reserves the right to charge a release fee of € 250,00.

The release fee must be paid by the collecting driver before access will be given to our terminal. The fee can be paid by cash, debit, or credit card or via credit card transfer by the company.