

REGISTER AT THE TERMINAL

1. In the SmartGate Kiosk, choose your preferred language
2. State your business
3. Enter all necessary information into the kiosk:
 - Booking number
 - Truck registration number
 - Driver's name and phone number
 - Trailer registration
 - Nationality
 - Cargo type
 - Weight
 - Customs information (only for shipments between UK/EU)
 - Job reference
4. Confirm the registration to get your designated drop-off/pick-up spot

MAKE IT EASIER - PREPARE YOUR VISIT

SmartGate lets you spend less time in the terminal and more time where it matters. Download the Driver App or use the SmartGate web interface to easily prepare your visits and have a quicker drop-off/pick-up experience.

See all available SmartGate locations
stenalinefreight.com/smart-gate/

DOWNLOAD THE APP



Google Play



App Store



SELF-SERVICE SYSTEM FOR PICK UP/DROP OFF

Register your trailers to spend less time at the terminal



Prepare your visit
in the Driver App or via
web interface

License plate scans
upon arrival at the gate,
connecting the prepared
shipment

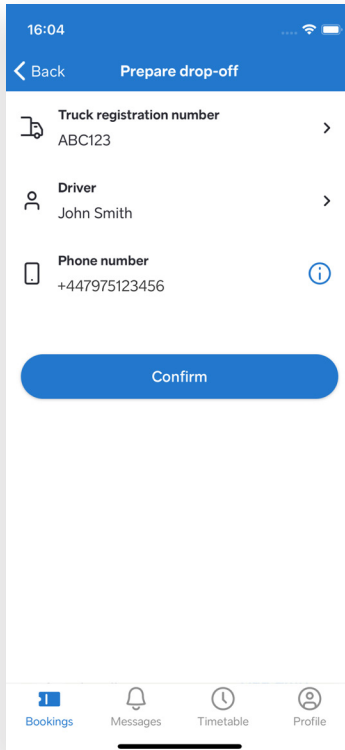
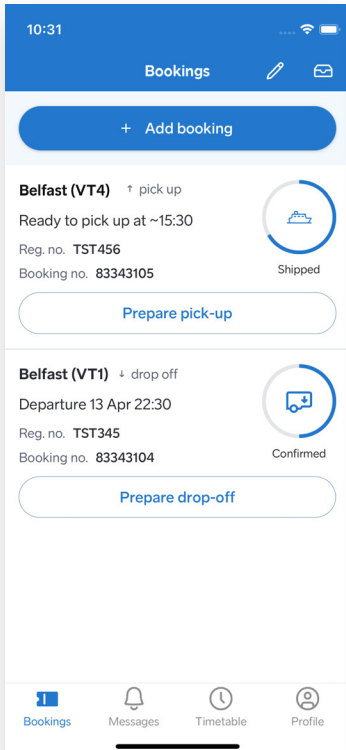
Confirm registration
in SmartGate kiosk and
go to designated spot as
shown on kiosk screen



PRE-REGISTER TRAILERS

REMOTE REGISTRATION VIA DRIVER APP

1. After adding your booking, the “prepare drop-off” or “prepare pick-up” button will appear. Status updates of when preparations are ready will be shown in the button. When ready, click on the button to move onto the next step.
2. Enter or simply confirm your truck registration number, name and phone number. Your information will be saved for future registrations.
3. Choose your language and move through the flow to register the trailer information: cargo type, weight, reference, customs information* and country for sending/receiving before confirming the registration.
4. Upon the driver arriving at the gate, the license plate will be scanned and the booking will appear in the SmartGate Kiosk.
5. Simply click ‘Confirm’ to get your designated drop-off/pick-up spot



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REMOTE REGISTRATION VIA SMARTGATE WEB

1. Go to stenalinefreight.com/smart-gate to find the port for your booking
2. SmartGate Web will guide you through the information needed to prepare the booking.
Some of the information needed to provide may include:
 - Truck registration number
 - Driver's name and phone number
 - Booking number
 - Customs information*
 - Trailer registration: nationality, type of cargo, weight and job reference
3. Upon the driver arriving at the gate, the license plate will be scanned and the booking will appear in the SmartGate Kiosk.
4. Simply click 'Confirm' to get your designated drop-off/pick-up spot

The interface is divided into several sections:

- State business:** A list of options with arrows: Unit Pick-up (up arrow), Unit Drop-off (down arrow), and Drop-off & Pick-up (Combined/Both) (double arrows).
- Enter details for Drop-off:** A form with two input fields: "Booking number" (8 digits) containing "12345678" and "Unit number" (Container/trailer number) containing "DEF 5678". Below the form is a virtual keyboard with a "Done" button.
- Confirm tasks:** A section titled "Drop-Off" showing a task card with a down arrow, the number "12345678", and the text "BECN DEF 5678".
- Thank you!** A section showing the result: "Drop-off DEF 5678 to A01".
- Bottom navigation:** Includes a "Back" button, an "Add Task" button with a plus sign, and a "Confirm" button with a right arrow.
- Timer:** A "Resets in 10 seconds" indicator.

*only for shipments between UK/EU