

FREIGHT DRIVER SELF-SERVICE SYSTEM

Smart Gate is a self service system for efficient check-in and check-out of trailers, containers and other units. Creating a smooth flow between administration and shipment resulting in quicker transfer of your goods.



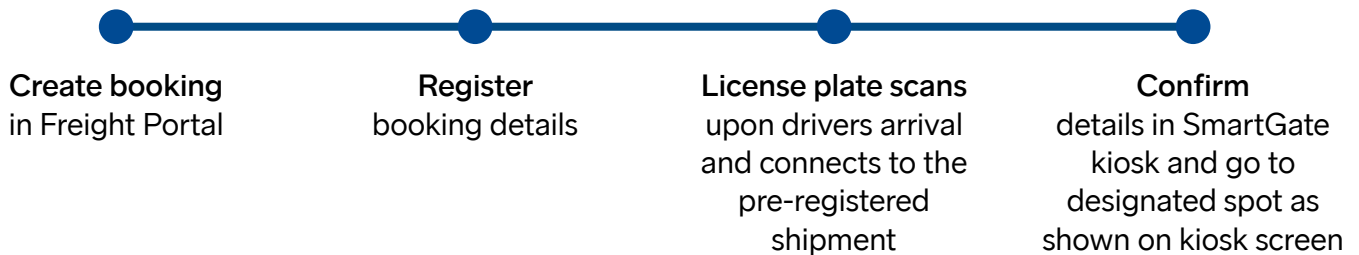
Stena Line

THE SMARTGATE WORKFLOW

SmartGate is a way to plan, register and check in trailers, resulting in less waiting time at the terminal for the driver and creating a better workflow between planning and shipment.

PLANNER FLOW

DRIVER FLOW



3 OPTIONS FOR REGISTRATION

Option 1

Pre-register all necessary details online via the web, and let the driver only confirm the details in the kiosk upon arriving at the port

Option 2

Let the driver pre-register all necessary details in the Driver app and only confirm the registration upon arriving at SmartGate kiosk.

Option 3

Let the driver register all necessary details in the SmartGate kiosk upon arriving at the port.

The SmartGate system are continuously being launched at Stena Line terminals across Europe. More information will be sent out prior to each launch.

[See all active SmartGates on our website](#)

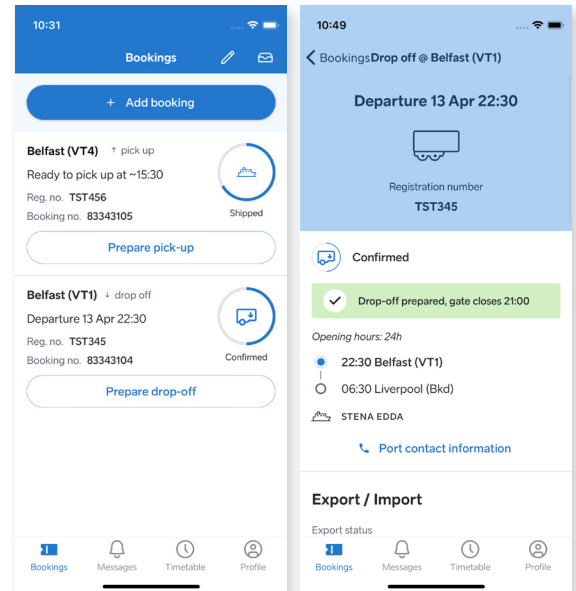


Option 1 Solo workflow by driver

PRE-REGISTER WITH DRIVER APP

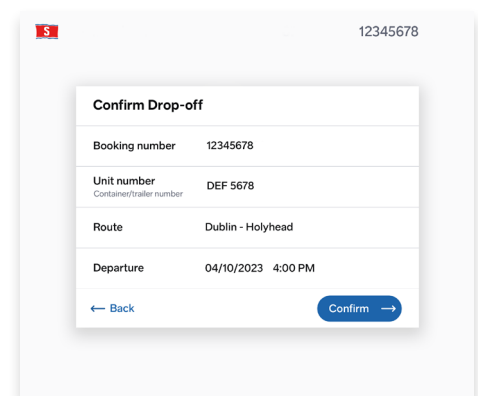
ADMINISTER IN DRIVER APP

1. If the booking is not already imported when you open the app, click on the button “+ Add booking” and enter the booking number for the shipment you’d like to prepare.
2. The “prepare drop-off” or “prepare pick-up” button will appear below your booking. Status updates of when preparations are ready will be shown in the button. When ready, click on the button to move onto the next step.
3. Enter or simply confirm your truck registration number, name and phone number.
4. Choose your language and move through the flow to register the trailer information: cargo type, weight, reference, customs information (only for shipments between UK/EU) and country for sending/receiving before confirming the registration.



DRIVER CONFIRMATION AT KIOSK

5. Upon the driver arriving at the gate, the license plate will be scanned and the booking will appear in the SmartGate Kiosk.
6. Simply click 'Confirm' to get your designated drop-off/pick-up spot



DOWNLOAD THE APP

Google Play

App Store

Option 2 Dual workflow between administration and driver

PRE-REGISTER VIA WEB

ADMINISTER VIA WEB

1. Go to stenalinefreight.com/smart-gate to find the port for your booking
2. SmartGate Web will guide you through the information needed to prepare the booking.

Some of the information needed to provide may include:

Truck registration number

Driver's name and phone number

Booking number

Customs information (only for shipments between UK/EU)

Trailer registration: nationality, type of cargo, weight and job reference

The first screenshot shows the 'State business' screen with three options: 'Unit Pick-up', 'Unit Drop-off', and 'Drop-off & Pick-up (Combined/Both)'. The second screenshot shows the 'Driver details' form with fields for 'First name' (Callum), 'Last name' (Smith), and 'Mobile phone' (+44 123457890). The third screenshot shows a grid of cargo categories with 'Fish products' and 'Meat' selected, and a button to 'Enter cargo weight (2)'.

DRIVER CONFIRMATION AT KIOSK

3. Upon the driver arriving at the gate, the license plate will be scanned and the booking will appear in the SmartGate Kiosk.
4. Simply click 'Confirm' to get your designated drop-off/pick-up spot

The screenshot shows the 'Confirm Drop-off' screen with the following information: Booking number 12345678, Unit number DEF 5678, Route Dublin - Holyhead, and Departure 04/10/2023 4:00 PM. There are 'Back' and 'Confirm' buttons at the bottom.

Please note that SmartGate does not support shipping of the following

Units carrying hazardous goods or animals, accompanied units, Port Cash Account, or Block bookings, NATO shipments and ATA carnets

Option 3 Solo workflow by driver

FULL REGISTRATION AT TERMINAL

ADMINISTER VIA SMARTGATE KIOSK

1. In the SmartGate Kiosk, choose your preferred language
2. State your business
3. Enter all necessary information into the kiosk:
 - Booking number
 - Truck registration number
 - Driver's name and phone number
 - Trailer registration
 - Nationality
 - Cargo type
 - Weight
 - Customs information (only for shipments between UK/EU)
 - Job reference
4. Confirm the registration to get your designated drop-off/pick-up spot

The image displays four sequential screenshots of the SmartGate Kiosk interface:

- State business:** A screen with a red 'S' logo at the top. Below it, the text 'State business' is followed by three radio button options: 'Unit Pick-up', 'Unit Drop-off', and 'Drop-off & Pick-up (Combined/Both)'. The 'Unit Drop-off' option is selected.
- Enter details for Drop-off:** A screen with a red 'S' logo at the top. It contains two input fields: 'Booking number' (8 digits) with the value '12345678' and 'Unit number' (Container/trailer number) with the value 'DEF 5678'. Below the fields is a standard QWERTY keyboard with a 'Done' button at the bottom right.
- Confirm tasks:** A screen with a red 'S' logo at the top. It shows a 'Drop-Off' task with a downward arrow icon, the booking number '12345678', and the unit number 'BECN DEF 5678'. At the bottom, there are three buttons: 'Back', 'Add Task', and 'Confirm'.
- Thank you!** A screen with a red 'S' logo at the top. It displays the booking number '12345678' and the assigned drop-off location 'Drop-off DEF 5678 to A01'. At the bottom right, it says 'Resets in 10 seconds'.

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DO YOU HAVE ANY QUESTIONS? PLEASE CONTACT US

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