



Customer support solutions

Our job is to help you find new ways to grow your business.

That is why we are continuously improving and developing new IT tools so that you can concentrate on your side of the business.



Freight Portal

The Freight Portal is our web-based booking management service that will make your booking process easier and quicker.

The booking overview is improved by a dashboard at the top of the Manage page. In the dashboard you see an overview of the bookings on all your accounts. From here it is possible to click on the dashboard to drill down and apply filters to the search overview. The dashboard makes it easy to find unused block bookings, waitlist bookings or set a time limit to keep track of units not checked in at our ships within a certain time before departure. Furthermore, you also have an excellent overview of your incoming unaccompanied units or those standing on quay, ready to be picked up.

We have also custom built a unique booking overview where you can easily update your bookings directly in the search summary. A booking is automatically updated when you leave the row in the overview. In the Freight Portal you can also quickly create multiple bookings on a departure.

You simply just log into the Freight Portal with your username and password, the same account credentials you use for both the Planner App and the previous booking site; Extranet.

The Freight Portal is rolled out to our customers holding credit accounts and in second release we will support card payments.

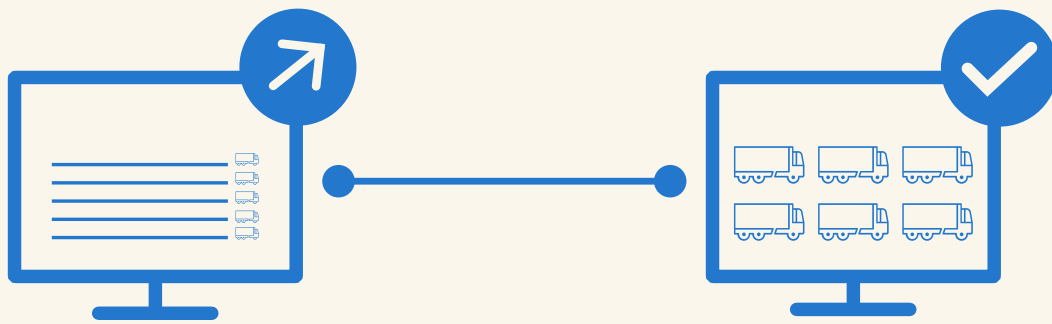
A new feature you are able to handle claims, if any directly in the Freight Portal.

Please check out our Claim Portal brochure for further information.

→ Visit [Freight Portal](#)

Also
available
in mobile

Booking	Route	Date	Time	Vehicle reg	Trailer reg	Vehicle Type	Length	Width	height	Dru	Account	Customer reference	Temperature	Htz goods	Loading preference	Table actions
73115074	KAGO	2023-03-01	09:00	POTEE37	YUR781	Artic	17	2.6	4	1	NTEX	1074390		Yes	No	...
73124752	TGRO	2023-03-01	15:00	GOA75285	DL795	Artic	17	2.6	4	1	NTEX	9295320		No	No	...
73120583	TGRO	2023-03-01	15:00	H7298C	HF176B	Artic	17	2.6	4	2	NTEX	9355320		No	No	...
7312641	TGRO	2023-03-01	15:00	HF939EB	HF586CT	Artic	17	2.6	4	1	NTEX	8997320		No	No	...
7827305	TGRO	2023-03-01	15:00	SL381T	SL896TB	Artic	17	2.6	4	1	NTEX	9007320		No	No	...
7827304	TGRO	2023-03-01	15:00	TU660AY	TU263AT	Road train	19	2.6	4	1	NTEX	8843320		No	No	...
73124216	GOFR	2023-03-01	15:45	ONDECK		Ocs	4	2.6	4		STENAGE	Reference required		No	No	...
73124605	GOKI	2023-03-01	18:00	PALLET		On deck parcels	12	2.6	4		STENAGE	Reference required		No	No	...
73125183	GOKI	2023-03-01	18:00	NTEX3505		Trailer	14	2.6	4		NTEX	3741521		No	No	...
73118878	GOKI	2023-03-01	18:00	NTEX3340		Trailer	14	2.6	4		NTEX	34882322		No	No	...
73118667	GOKI	2023-03-01	18:00	NTEX3302		Trailer	14	2.6	4		NTEX	31723323		No	No	...
78270723	GOKI	2023-03-01	18:00	NTEX2835		Trailer	14	2.6	4		NTEX	36039321		No	No	...
73120316	KIGO	2023-03-01	18:45	NTEX3411		Trailer	14	2.6	4		NTEX	3003010		Yes	No	...
73115290	KIGO	2023-03-01	18:45	NTEX2834		Trailer	14	2.6	4		NTEX	406314		Yes	No	...
73113750	KIGO	2023-03-01	18:45	TAG037		Trailer	14	2.6	4		NTEX	9463320		No	No	...
73124301	NHIF	2023-03-01	20:00	ML2700	Z4133	Artic	17	2.6	4	1	NTEX	6462320		No	No	...
73124273	NHIF	2023-03-01	20:00	MGF792	RF087	Artic	17	2.6	4	1	NTEX	9144320		No	No	...
73124248	HNFY	2023-03-01	20:30	HH7500	RAC89B	Artic	17	2.6	4	1	NTEX	9128320		No	No	...
73127037	HNFY	2023-03-01	20:30	G69300	NTEX3564	Artic	17	2.6	4	1	NTEX	9549320		No	No	...
731165027	GDKA	2023-03-01	21:00	GA46314		Artic	17	2.6	4	1	NTEX			No	No	...
78293726	GDKA	2023-03-01	21:00	CTR2704		Artic	17	2.6	4	1	NTEX			No	No	...
78293721	GDKA	2023-03-01	21:00	GA46381		Artic	17	2.6	4	1	NTEX			No	No	...
73129888	GDKA	2023-03-01	21:00	METRY		On deck parcels	12.5	2.6	4		STENAGE	Reference required		No	No	...
78293823	GDKA	2023-03-01	21:00	KCH4VJ5	RDK05A	Artic	17	2.6	4.3	1	NTEX	1090390		Yes	No	...
78293728	GDKA	2023-03-01	21:00	WGM5426H	SN5406	Artic	17	2.6	4	1	NTEX	1088390		Yes	No	...
78293727	GDKA	2023-03-01	21:00	WGM5560G	AGR13Y	Artic	17	2.6	4	1	NTEX	34738322		No	No	...



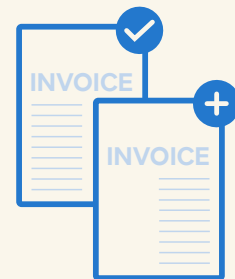
eConnect

The eConnect is a system-to-system integrated web service solution, which is ideal for customers shipping high volumes. Besides a lot of other functionalities, the system also includes a push function so internal changes are directly communicated back to your system.

Our invoicing systems allow you to more effectively manage your processes with the invoices you receive from us so that you can save tons of time and money.

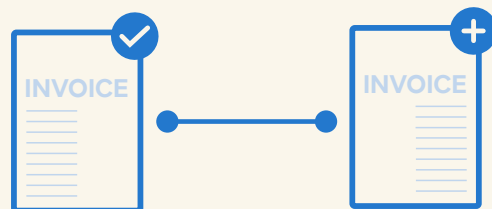
e-invoicing

e-invoicing is invoices in .pdf or .csv formats sent via email and accessible for download via a customer portal.



eInvoice+

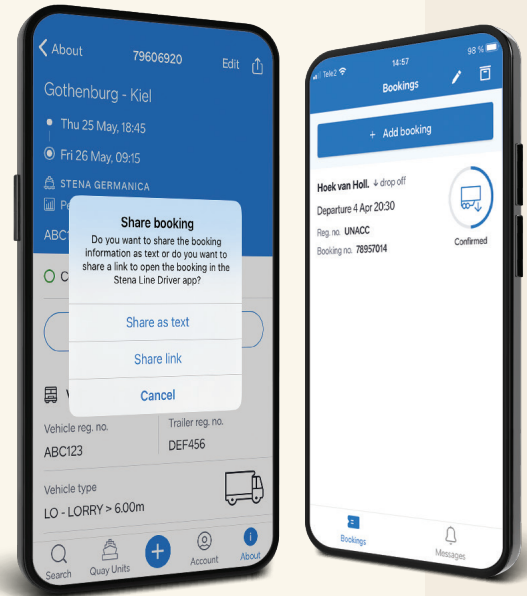
eInvoice+ delivers electronic invoices in various file formats e.g. xml. Formats that allow system to system handling of invoices.



Freight Planner App

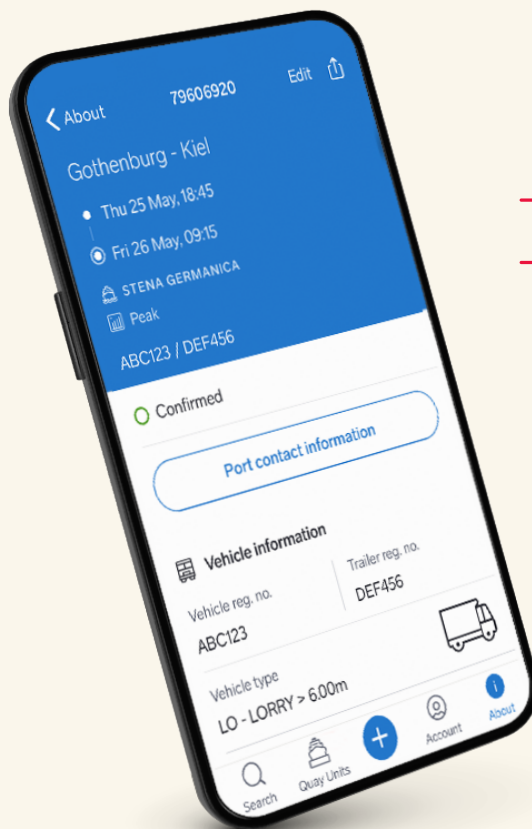
We develop the Freight Planner App to make it easier for you to plan and follow up on your bookings.

The app gives you the functionality of Freight Portal right in your pocket. Access all information wherever you are with a mobile device and an internet connection. Create, view, or update bookings and share a booking with a driver by sending a link to the Freight Driver App, where all necessary information is accessible for the driver.



Freight Driver App

In the Freight Driver App you can send and share bookings from the Freight Portal or Planner app with drivers. Drivers will be able to open the booking and see up to date booking changes. The application can also be activated to include the possibility for the drivers to cancel and/or transfer bookings themselves - just let us know your requirements.



Download apps

- [Google Play](#)
- [App Store](#)

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